

Fare rules for passengers and luggage

for the

**MönchsbergAufzug lift**

**PT MA**

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For better legibility the male gender is used for all person-related nouns; however, women and men are addressed alike in this document.

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## II. Definition of terms

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1. In this fare schedule the following terms are being used with the meanings assigned to them:
  - 1.1. Assistance dogs – in accordance with §39a of the [Austrian] Federal Disabilities Act - are seeing eye dogs, service- and signal-dogs, who support people with disabilities; they are entered into the disability pass according to their function:
    - "owns a service dog to assist with restrictions depending on the disability".
    - "owns a signal dog to assist with restrictions depending on the disability".
    - "owns a service and signal dog to assist with restrictions depending on the disability".
  - 1.2. Fare charge  
A charge, which has to be paid for the use of a transportation service, whereby additional charges may not be included.
  - 1.3. Fare ticket  
A fare ticket ("ticket"), which is issued on the basis of a transportation contract, which entitles to a certain transportation service or to several specific transportation services for one or several persons (if applicable, also to hand luggage and living animals). The ticket is transferable if it is not issued in a specific name, and the journey has not yet been commenced. The ticket serves as proof for the other party regarding the conclusion and the contents of the transportation contract. A ticket can also be considered to be a numbered ticket issued to passengers traveling in groups.
  - 1.4. Fare price  
The price of transportation for persons.
  - 1.5. Family  
Parents (including step-parents, adoptive parents or foster parents) belonging to the same family, or a parent, as well as their children, for whom they receive child benefits in accordance with the provisions of the [Austrian] Family Equalization Benefits Act 1967, or for whose children there is no entitlement to receive Austrian child benefits only because there is an entitlement to a similar foreign child benefit payment.  
The provisions of the [Austrian] federal law regarding registered partnership (Registered Partnership Act – [German acronym:] EPG). Federal Law Publ. No. 135/2009] are to be applied correspondingly.
  - 1.6. Combined tickets  
They serve the use of the MönchsbergAufzug lift and the admission to the Museum and the Wasser.Spiegel [a water museum]
  - 1.7. Luggage freight  
Price for the transportation of hand luggage.

## II. Definition of terms

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- 1.8. Juveniles  
Persons aged from 15 to 18 years (up to one day before their 19th birthday). If there is any doubt, then the age must be proven by providing a picture ID, which shows the date of birth.
- 1.9. Children  
Children are people from 6 to 14 years of age (up to one day before their 15th birthday).
- 1.10. Apprentices
- Persons, who are in a legally recognized apprenticeship and who attend a company training facility within this country's territory or abroad, but close to the border, on at least three days per week and for whom child benefits are received.
  - In accordance with the Amendment to the [Austrian] Family Equalization Benefits Act, Federal Law Publ. I No. 23/1999, those persons are considered to be equal to apprentices, if they are participants in courses and training course foundations in accordance with the [Austrian] Youth Education Safeguarding Act or who are being trained according to the Amendment to the [Austrian] Professional Education Act 1998 within the framework of a prior apprenticeship.
- 1.11. People with disabilities  
People with disabilities are defined as people,
- who can present a disability identification card in accordance with §40 of the [Austrian] Federal Disability Act with the following endorsement: "The holder of this pass may claim the fare reduction in accordance with the [Austrian] Federal Disabilities Act", or
  - who can prove a degree of disability or a loss of earning capacity of at least 50%, or
  - who can present a disability identification card in accordance with §40 [Austrian] Federal Disability Act with a written endorsement showing a loss of earning capacity of at least 70%, or
  - who receive increased child benefits in accordance with §8 (4) and (7) of the [Austrian] Family Equalization Benefits Act 1967, provided that a loss of earning capacity of at least 50% or the anticipated permanent inability to provide for themselves has been determined; or
  - who are recipients of care benefits or a care subsidy or a subsidy for the blind or of similar benefits, or
  - who can prove the receipt of a disability pension (loss of earning capacity of at least 50%) through a confirmation of the appropriate social security provider, a federal social security office or any office paying care benefits, or people with restricted mobility from a degree of disability of 50%, or

## II. Definition of terms

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- who are entitled to maintenance in accordance with the [Austrian] Armed Forces Maintenance Act with a loss of earning capacity of at least 50% or from other countries, if they can present an identification card to be held equal to a disability identification card, showing not only their first and last names, their residence and their dates of birth, but also a type of endorsement showing a loss of earning capacity of at least 50%.

If there is any doubt, then the applicability of the eligibility criteria must be proven appropriately (e.g. disability identification card) in accordance with §40 of the [Austrian] Federal Disability Act or a document of equal meaning or a (preliminary) OeBB-OESTERREICH CARD Spezial in connection with a photo ID stating the holder's age.

- 1.12. Month  
Time period of the first calendar day of a month until the day prior to the first day of the next month (between 28 and 31 days; "floating date").
- 1.13. Students
- regular students of a public or a domestic public charter school, or
  - students who attend a similar school abroad near the border as regular students, which is more convenient to reach than a domestic school, if there is an approval by the school authority in case of mandatory schools, or
  - students who attend any school according to [Austrian] federal law subject to regulation for nursing schools, medical-technical specialty schools, and medical technician specialty schools, or
  - regular students of a domestic school, which has been recognized as suitable for the completion of mandatory schooling in accordance with §12 of the [Austrian] Mandatory School Act, Fed. Law Publ. No. 76/1985, or
  - regular students of a domestic private school, which has been approved to carry the designation of a school type as regulated by law (§11 of the [Austrian] Private School Act, Fed. Law Publ. 244/1962).
- 1.14. Senior citizens
- persons, who are in possession of a valid old-age pensioner card (previously a senior citizen card) based on the fare schedule regulation for the trolleybus and bus lines within the zone "S",
  - persons who are in possession of a valid SVV-senior citizen network card ("Edelweiss-Ticket"),
  - persons who are in possession of a valid OeBB VORTEILSCARD Senior, or OeBB OeSTERREICH CARD Senior [Austrian Railways ADVANTAGE CARD Senior or Austrian Railways AUSTRIA CARD Senior].
- 1.15. Advance ticket sales  
Issuance of a ticket valid for a start date other than the date of purchase.
- 1.16. Week  
Time period of seven consecutive calendar days.

### III. Definition of fares

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#### 2. Travel schedule

The MönchsbergAufzug lift is operating year-round with the exception of maintenance periods. The resuming of the operation and the end of the operation are published on the homepage of Salzburg AG Tourismus [CORP.] Salzburg AG Tourismus [CORP.] reserve the right to expand or restrict the published hours of operation.

#### 3. Tickets/passes

3.1 Tickets are valid on the day of purchase for one ascent or one descent or one descent and one ascent. Weekly and monthly passes are valid for one week or one month.

3.2 The tickets/passes must be shown or handed over at any time upon request by authorized staff members; if a ticket/pass cannot be presented during a check, then double the ticket price for one ascent has to be paid. The ticket/pass has to be handed over upon completion of the journey upon request

3.3 For tickets/passes issued at the Castle Train for one descent as well as the descent of a ticket/pass, which was not yet used for an ascent and descent, the descent can also be made with the MönchsbergAufzug lift on the date of issuance.

3.4 No refunds will be given for tickets/passes for an ascent and descent, which have only been partially used or lost, or for (partially) unused weekly and monthly passes.

3.5 Tickets/passes purchased through advanced ticket sales, which were (partially) not used will subsequently not be refunded – without exceptions.

3.6 An exchange of tickets/passes purchased through advanced ticket sales and not used yet is basically possible within the framework of their validity –against a possible surcharge.

3.7 A ticket/pass is invalid if

- its contents were changed without authorization, or
- it cannot be checked for validity based on its condition, or
- if it does not match the fare conditions or has been used in violation of the fare rules, or
- it is only valid in conjunction with an identification card and the concerned identification card has not been presented or is invalid.

Invalid tickets/passes will be confiscated by staff members who are in charge of checking tickets/passes.

### III. Definition of fares

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#### 4. **Fare prices**

The fare prices for the MönchsbergAufzug lift are listed in the fare schedule. If the transportation is not carried out for reasons, which are the responsibility of the MönchsbergAufzug lift, then the fare price will be refunded in its entirety for ascents or descents. With partially used tickets/passes for an ascent and a descent or a descent and an ascent, the corresponding fare price will be refunded for at least a descent or an ascent accordingly. For time cards, there will be no pro-rated fare price refund.

If the transportation does not take place for reasons, which are the reason of the passenger, then there is no claim for a refund.

A possible refund of the entrance fee to the "Museum der moderne Salzburg Moenchsberg" [Museum of Modern Salzburg Moenchsberg] is made solely by the "Museum der Moderne Salzburg Moenchsberg" [Museum of Modern Salzburg Moenchsberg].



## IV. Fare discounts

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### 5. **Children**

Children up to six years of age traveling accompanied will be transported free of charge, but no more than two children per accompanying person. Children from ages 6 to 14 (up to one day before their 15th birthday) will be transported at a child's fare.

### 6. **Time cards**

#### 6.1 Weekly cards

Weekly cards are transferable and they are valid for an unlimited number of rides within one week.

#### 6.2 Monthly cards

Monthly cards are valid for an unlimited number of rides within one month.

##### 6.2.1. Monthly card transferable

Entitles the respective user to an unlimited number of rides with the Castle Train.

##### 6.2.2 Monthly card, personalized ("City Mountain Ticket")

Entitles the holder to an unlimited number of rides with the Castle Train and the MönchsbergAufzug lift. Not transferable; upon request of the cashier's desk or riding staff a photo ID must be presented.

##### 6.2.3 Monthly card for students and apprentices

Entitles the holder to an unlimited number of rides with the MönchsbergAufzug lift. Will only be issued to students and apprentices against appropriate proof (e.g. student ID card, s'COOL card). Not transferable; upon request of the cashier's desk or riding staff a photo ID must be presented.

### 7. **Groups**

The fare price discount is granted if the fare price for at least 10 participants is paid as a flat rate by one passenger.

### 8. **Groups of juveniles**

The fare price discount is granted for children, students, and juveniles, if the fare price for at least 10 participants is paid as a flat rate by one passenger. A responsible accompanying person must supervise the group. For every 10 participants one accompanying person is transported at the youth group fare price.

## IV. Fare discounts

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- 9. Families**  
The fare price discount for families is granted if there are at least one parent and at least one child traveling together.
- 10. Senior citizens**  
Senior citizens are transported at the regular fare price for senior citizens listed in the fare price schedule.
- 11. People with disabilities**  
People with disabilities and/or restricted mobility will receive tickets at discounted rates.  
The accompanying person will only be transported at a reduced price, if he moves the person with disabilities in a wheelchair or his/her disabled-person-pass points to the need of an accompanying person.

## V. Miscellaneous

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### 12. **Transport of animals**

Only living animals may be taken, which can be transported without endangering or bothering other passengers. If in doubt, the staff member on duty shall decide about its transportation.

The accompanying passenger is liable for any damages caused by the transported animals.

Dogs, which are not carried in containers, will only be transported if they either are carried with a bite-proof muzzle or are held on the ground on a short leash. Properly marked assistance dogs in accordance with §39 of the [Austrian] Federal Disabilities Act (seeing eye-dogs, service dogs and signal dogs) as well as police dogs will be transported without a muzzle.

### 13. **Hand luggage**

As a rule, hand luggage up to a total weight of 30 kg will be transported free of charge.

Hand luggage with a total weight of more than 10 kg, but no more than 30 kg, will only be transported if it is suitable – in the sole discretion of the staff member of the MönchsbergAufzug lift - with regards to its shape, its form, its circumference and its other characteristics, for transportation, and that it will neither injure persons nor damage nor soil the facilities, equipment or other items.

## VI. Fare schedule

<b>14.</b>	<b>Standard fares</b>		
14.1.	<u>Ascent or descent</u>		
	Adults .....	€	2.80
	Children.....	€	1.30
	Senior citizens.....	€	1.90
	Group: Adults (per participant) .....	€	2.50
	Group: Juveniles (per participant) .....	€	1.20
	Family (per family) .....	€	5.60
14.2.	<u>Ascent and descent</u>		
	Adults .....	€	4.10
	Children.....	€	2.00
	Senior citizens.....	€	2.80
	Group: Adults (per participant).....	€	3.70
	Group: Juveniles (per participant) .....	€	1.80
	Family (per family) .....	€	8.20
<b>15.</b>	<b>Time cards</b>		
	Weekly pass,transferable.....	€	11.80
	Monthly pass,transferable.....	€	33.00
	Monthly pass, personalized "Stadtberg ticket".....	€	18.50
	Monthly pass, personalized for students and apprentices.....	€	9.00
<b>16.</b>	<b>Combination tickets Museum of Modern Salzburg Moenchsberg</b>		
16.1	<u>Ascent + admission to Museum of Modern Salzburg Moenchsberg</u>		
	Adults .....	€	11.50
	Children.....	€	6.50
	Reduced fare.....	€	10.00
	Group: Adults(per participant) .....	€	10.00
	Group: Juveniles (per participant) .....	€	6.50
	Family (per family) .....	€	22.50
	School class (per student).....	€	0.80
16.2	<u>Ascent and descent + admission to Museum of Modern Salzburg</u>		
	Adults .....	€	12.00
	Children .....	€	6.80
	Senior citizens .....	€	10.50
	Group: Adults (per participant).....	€	10.50
	Group: Juveniles (per participant) .....	€	6.80
	Family (per family) .....	€	24.00
	School class (per student).....	€	1.50
<b>17.</b>	<b>Combination tickets WasserSpiegel</b>		
17.1	<u>Ascent and descent + admission to WasserSpiegel</u>		
	Adults .....	€	6.00
	Children .....	€	3.00
	Senior citizens .....	€	3.00
	Group: Adults (per participant).....	€	5.00
	School class-overhead premium.....	€	30.00
	School class (per student).....	€	2.00

Prices include mandatory sales tax/VAT