

Fare Conditions
for the
SchafbergBahn Cog Railway
PT SBB

valid from 2 January 2023

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In the interests of better readability, the masculine or plural form of person-related nouns has been used; however, women and men are addressed in equal measure within all texts.

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II. Preface

The SchafbergBahn assumes responsibility for the carriage of persons, animals and luggage on the cog railway which it operates between its place of business at the SchafbergBahn railway station in St. Wolfgang and its place of business at the Schafbergspitze, subject to the following conditions which are deemed to apply in equal measure to the SchafbergBahn and its passengers as a contract of carriage.

III. Definitions of Terms

1. In these Fare Conditions, the following terms are used according to the meanings as detailed:
 - 1.1. Charge for Carriage
Consideration that shall be paid for utilization of transportation service, not excluding other forms of consideration.
 - 1.2. Transportation Credential
Credential for transportation ("ticket") issued subject to a contract for carriage which entitles one or multiple person(s) to one or more specific form(s) of transportation (possibly including live animals and luggage). The transportation credential is transferable if it is not issued under a specific name and the journey has not yet commenced. Absent evidence to the contrary, the transportation credential is deemed to be verification of the conclusion and content of the contract for carriage.
 - 1.3. Fare
Price for transportation of persons.
 - 1.4. Family
At least one adult accompanied by at least one child. In case of doubt, suitable verification of family affiliation must be presented (e.g. the "ÖÖ Familien KARTE", "Salzburger Familienpass" etc.).
Provisions of the Austrian federal law pertaining to registered partnerships ("Eingetragene Partnerschaft-Gesetz" – EPG), Federal Law Gazette (BGBl.) No. 135/2009 will be applied correspondingly.
 - 1.5. Hand Luggage
Items which the passenger is able to stow under a seat or on their lap without impeding, annoying or endangering other passengers.
 - 1.6. Child
Person under 15 years of age.
 - 1.7. Assistance Dogs
Assistance dogs are, according to §39a of the Austrian Federal Law for Disabled Persons ("Bundesbehindertengesetz") guide dogs, service dogs and signal dogs that assist people with handicaps. Such dogs are entered – according to their function – on the disability ID as follows:
 - "Possesses a service dog in order to assist with limitations due to disabilities".
 - "Possesses a signal dog in order to assist with limitations due to disabilities".
 - "Possesses a service and signal dog in order to assist with limitations due to disabilities".

IV. General Conditions

2. Transportation Credentials

- 2.1. Transportation credentials are deemed to be all tickets and forms of identification which have been issued by the SchafbergBahn as well as official forms of identification which are recognized as transportation credentials. Every passenger must ensure that they are in possession of a valid transportation credential immediately upon commencement of the journey.
- 2.2. The applicable fare conditions and conditions of carriage derive from the choice of transportation credential.
- 2.3. Transportation credentials are issued, insofar as no exceptions are cited below, for each transportation connection between railway stations of the SchafbergBahn.
- 2.4. Transportation credentials are issued at the ticket offices located at the top and bottom stations, as well as at the Schafbergalpe halt by the train attendant; Transportation credentials may also be issued through other ticket outlets (e.g. boat landings operated by the WolfgangseeSchifffahrt Ferries or the Webshop).
- 2.5. Transportation credentials are valid, insofar as no exceptions are stipulated within the scope of specific fare discounts, on the validity date printed thereon.
- 2.6. Interruptions in the journey are not permitted.
- 2.7. The transportation credential must be presented or handed over for inspection immediately upon the request of any SchafbergBahn employee. Upon demand, the transportation credential must be relinquished upon conclusion of the journey in question.
- 2.8. Transportation credentials which have been purchased in advance must be presented unsolicited to the SchafbergBahn employee.
- 2.9. If the passenger is unable to present a valid transportation credential for inspection, the passenger shall pay an inspection fee as prescribed in Section VII together with the applicable standard fare as stipulated in Point 19.1.
- 2.10. A transportation credential is invalid if
- the content thereof has been altered without authorization, or
 - due to its condition its validity cannot be verified, or
 - it does not meet the fare conditions in some other way, or
 - it is being used contrary to the fare conditions, or
 - it is only valid in combination with an ID and the applicable ID cannot be produced or is invalid.

Invalid transportation credentials will be confiscated by the employee tasked with the ticket inspection.

3. Seat Reservations

Seat reservations are made for group travelers. Seat reservations lose validity if the transportation credential/s has/have not been picked up by thirty minutes prior to the scheduled departure time as stipulated, and no advanced notification (e.g. by telephone) has been provided.

4. Means of Payment

The passenger should have the exact fare ready (if possible). Employees of the SchafbergBahn are not obliged to accept bank notes over € 100.00 or 1- and 2-Cent pieces with a value of more than € 2.00.

IV. General Conditions

5. **Complaints**

Objections to the transportation credential or monetary change which has been received must be voiced immediately at the time of issue; Objections received later will not be considered.

6. **Fares**

6.1. Fares are listed in the Fare Schedule found in Section VII.

7. **Platform Barriers**

7.1. Platform barriers have been installed at the Schafberg and Schafbergspitze stations. Platforms may only be entered with a transportation credential valid for the departure time of the train which the passenger wishes to use.

7.2. The train may only be boarded at the Schafbergalpe halt if sufficient seating is available.

V. Fare Discounts

8. General

Only one fare discount may be applied in the calculation of a discounted fare.

9. Children

Accompanied children under 4 years of age who do not require a seat are transported for free and with no ticket required (limit: two children per accompanying adult). Children ages 4 to 15, as well as younger children for whom a seat is required, will be transported, insofar as no exceptions are envisaged within the scope of specific fare discounts, according to the fare listed in the fare schedule in Section VII.

10. Groups

10.1. Groups receive transportation credentials only for journeys between the SchafbergBahn station and the Schafbergspitze.

10.2. The fare discount is granted if the prescribed standard fare for a group ride up or down the mountain, or a group return trip for at least 10 participants is paid collectively by a single passenger.

11. Family Ticket

11.1. The fare discount is granted when two adults and at least one of their own children travel together. Family tickets entitle families to travel up and down the mountain together on the SchafbergBahn on the validity date which is stamped on the ticket.

11.2. Families receive family tickets when no more than two adults and their own children travel together.

11.3. Upon presentation of an official Austrian family pass, families receive a "discounted" family ticket when no more than two adults and all their own children travel together.

12. Family Ticket "light"

12.1. The fare discount "light" is granted when one adult and at least one child of their own travel together. Family tickets "light" entitle one adult and their own children to travel up and down the mountain together on the SchafbergBahn on the validity date which is stamped on the ticket.

12.2. Upon presentation of an official Austrian family pass, passengers receive a discounted family ticket "light" when one parent and their own children travel together.

V. Fare Discounts

13. Combo Tickets “Berg & Schiff”

The “Berg & Schiff” combo ticket entitles the passenger to

- a boat ride from the respective WolfgangseeSchiffahrt boat landing as stipulated in Pts. 20.1., 20.2. or 20.3., to the WolfgangseeSchiffahrt boat landing at the SchafbergBahn and return, as well as
- a ride up and down the mountain on the SchafbergBahn between the SchafbergBahn station and the Schafbergspitze.

Combo Ticket “Berg & Schiff 3 Tage” entitles the passenger to

- a return boat ride, or a roundtrip cruise of lake Wolfgangsee restricted to one-time debarkation and embarkation at each of the WolfgangseeSchiffahrt boat landings
- a ride up and down the mountain on the SchafbergBahn between the SchafbergBahn station and the Schafbergspitze.
- redeemable within 3 days of the ticket first being used

Seat reservations are required for use of the SchafbergBahn cog railway.

14. Miscellaneous Fare Discounts

14.1. Holders of a “Salzkammergut Erlebnis-Card” are afforded discounted fares as cited in Pts. 19.1. and 19.4..

14.2. Paragliders wishing to ride the SchafbergBahn back down to the SchafbergBahn station are permitted to ride the train from the Schafbergspitze for the standard children’s fare stipulated in Pt. 19.2.

14.3. “Schafbergarrangement”

The Schafbergarrangement entitles the holder to

- a ride up and down the mountain on the SchafbergBahn between the SchafbergBahn station and the Schafbergspitze, as well as
- overnight accommodation with breakfast in a Comfort-category room at Berghotel Schafbergspitze.

Sales of this package are subject to the number of beds currently available at Berghotel Schafbergspitze.

VI. Miscellaneous Fares

15. Companion Animals

- 15.1. Only those live animals that can be transported without endangerment or nuisance to other passengers may be brought along. In case of doubt, determination as to whether the animals may or may not be transported will be made by the SchafbergBahn employee who is present.
- 15.2. Small, non-dangerous live animals housed in suitable containers will be transported free of charge.
- 15.3. Appropriately identified assistance dogs and therapy dogs according to §39a of the Austrian Federal Law for Disabled Persons ("Bundesbehindertengesetz") as well as police dogs – also without a bite-proof muzzle – will be transported free of charge.
- 15.4. Dogs that are not housed in containers will only be transported if they are wearing a muzzle and are either carried or kept on the floor on a short leash. The price for transportation of the dog will be as stipulated in Pt. 20.5. regardless of the transportation connection in question. The passenger who brings the animal is liable for any damages that it may cause.

16. Baggage

- 16.1. Only those items may be transported which are brought by passengers themselves, and which can be stowed under their seat or held on their lap without impeding, annoying or endangering other passengers.

17. Special Trains

Special trains are only scheduled pursuant to specific arrangements made with the SchafbergBahn. The scheduling of special trains may be refused without providing a reason.

Transportation on special trains is subject to the stipulations of the agreement which has been entered into.

18. **Gift Vouchers issued by SAGT**

Gift vouchers purchased during the 2023 season are valid for a period of 5 years after the date of issue. The expiration date of the gift voucher is printed on the voucher itself. If a service which is included in the gift voucher is removed from the scope of services during the validity period of said voucher, the value of the still-valid voucher may be applied to another tourism service offered by SAGT of the holder's choosing, or the holder may demand a refund.

Gift vouchers must be redeemed at the on-site ticket windows (SchafbergBahn = SchafbergBahn valley station; WolfgangseeSchiffahrt = ticket offices in St. Gilgen, St. Wolfgang Markt or St. Wolfgang SchafbergBahn).²

Redemption of the voucher for cash as well as separate redemption of individual services is excluded.

The currently valid SAGT conditions of carriage for the WolfgangseeSchiffahrt Ferries and the SchafbergBahn Cog Railway also apply to gift vouchers.

¹ Time restrictions pertaining to gift vouchers are necessary for planning and documentation purposes, in order to prevent forgery, and to avoid risks associated with price increases.

²SAGT gift vouchers are not valid as tickets.

Gift vouchers must be exchanged at the on-site ticket office for a valid ticket prior to commencement of the journey.

Redemption of gift vouchers involving hotel accommodations, Sunset Cruises or SeeGourmet events requires advanced reservations.

VII. Fare Schedule

19.	Standard Fares (incl. required VAT)		
19.1.	Ride up or down Schafbergbahnhof ⇒ Schafbergspitze		
	Adult	€	33.60
	Child.....	€	16.80
	Group (per participant)	€	30.00
	discounted.....	€	31.10
19.2.	Ride up or down Schafbergbahnhof ⇒ Schafbergalpe		
	Adult	€	23.00
	Child.....	€	11.50
19.3.	Ride up or down Schafbergalpe ⇒ Schafbergspitze		
	Adult	€	11.00
	Child.....	€	5.50
19.4.	Ride up and down Schafbergbahnhof ⇔ Schafbergspitze		
	Adult	€	47.60
	Child.....	€	23.90
	Family Ticket.....	€	108.90
	Family Ticket, discounted	€	103.40
	Family Ticket "light"	€	61.30
	Family Ticket "light", discounted.....	€	58.30
	Group (per participant).....	€	43.50
	discounted.....	€	45.10
19.5.	Ride up and down Schafbergbahnhof ⇔ Schafbergalpe		
	Adult	€	38.30
	Child.....	€	19.10
20.	Miscellaneous Fares (incl. required VAT)		
20.1.	Combo Ticket Mountain & Ship "1 day" (from St. Gilgen and Fürberg)		
	Adult	€	64.50
	Child	€	32.20
	Group (per participant)	€	58.80
20.2.	Combo Ticket Mountain & Ship "1 day" (from Strobl)		
	Adult	€	59.80
	Child	€	30.00
	Group (per participant)	€	54.50
20.3.	Combo Ticket Mountain & Ship "1 day" (from Gschwendt Parkplatz, St. Wolfgang, Ried-Falkenstein)		
	Adult	€	55.00
	Child	€	27.50
	Group (per participant)	€	50.20
20.4.	Combo Ticket Mountain & Ship "3 days"		
	Adult	€	66.00
	Child	€	33.00
	Group (per participant)	€	60.60
	Family	€	149.60
	Family "light"	€	85.00
20.5.	Dogs	€	6.00
20.6.	Schafberg Packages		
	Adult	€	123.50
	Child	€	88.90
20.7.	Nostalgia Steam Train		
	Adult	€	59.90
	Child	€	35.90
	Group (per participant)	€	55.90
20.8.	Sunset Ride (modern locomotive)		
	Adult	€	49.90
	Child	€	25.90
	Group (per participant)	€	45.90
20.9.	Ticket inspection fee	€	75.00