

Fare Conditions
for the
WolfgangseeSchifffahrt Ferries
PT WSS

valid from 8 January 2024

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In the interests of better readability, the masculine or plural form of person-related nouns has been used; however, women and men are addressed in equal measure within all texts.

I. Table of Contents

| | Page |
|--------------------------------|------|
| I. Table of Contents | 3 |
| II. Preface..... | 4 |
| III. Definitions of Terms..... | 5 |
| IV. General Conditions | 7 |
| V. Fare Discounts | 9 |
| VI. Miscellaneous Fares..... | 11 |
| VII. Fare Schedules..... | 13 |

II. Preface

WolfgangseeSchiffahrt assumes responsibility for the carriage of persons, animals, bicycles and luggage aboard the ferries which it operates on lake Wolfgangsee subject to the following conditions which are deemed to apply in equal measure to WolfgangseeSchiffahrt and its passengers as a contract of carriage.

III. Definitions of Terms

1. In these Fare Conditions, the following terms are used according to the meanings as detailed:
 - 1.1. **Transportation Credential**
Credential for transportation ("ticket") issued subject to a contract for carriage which entitles one or multiple person(s) to one or more specific form(s) of transportation (possibly including live animals and sporting equipment). The transportation credential is transferable if it is not issued under a specific name and the journey has not yet commenced. Absent evidence to the contrary, the transportation credential is deemed to be verification of the conclusion and content of the contract for carriage.
 - 1.2. **Charge for Carriage**
Consideration that shall be paid for utilization of transportation service, not excluding other forms of consideration.
 - 1.3. **Fare**
Price for transportation of persons.
 - 1.4. **Family**
At least one adult accompanied by at least one child. In case of doubt, suitable verification of family affiliation must be presented (e.g. the "ÖÖ Familien KARTE", "Salzburger Familienpass" etc.).
Provisions of the Austrian federal law pertaining to registered partnerships ("Eingetragene Partnerschaft-Gesetz" – EPG), Federal Law Gazette (BGBl.) No. 135/2009 will be applied correspondingly.
 - 1.5. **Hand Luggage**
Items which the passenger is able to stow under a seat or on their lap without impeding, annoying or endangering other passengers.
 - 1.6. **Child**
Person under 14,99 years of age.
 - 1.7. **Assistance Dogs**
Assistance dogs are, according to §39a of the Austrian Federal Law for Disabled Persons ("Bundesbehindertengesetz") guide dogs, service dogs and signal dogs that assist people with handicaps. Such dogs are entered – according to their function – on the disability ID as follows:
 - "Possesses a service dog in order to assist with limitations due to disabilities".
 - "Possesses a signal dog in order to assist with limitations due to disabilities".
 - "Possesses a service and signal dog in order to assist with limitations due to disabilities".
 - 1.8. **Week**
Time period of seven consecutive calendar days.

III. Definitions of Terms

- 1.9. Month
Time period of one calendar month.
- 1.10. Ticket Pass
Pass for an unspecified number of journeys within a specific validity period.

IV. General Conditions

2. **Transportation Credentials**

- 2.1. Transportation credentials are deemed to be all tickets and forms of identification which have been issued by WolfgangseeSchiffahrt as well as official forms of identification which are recognized as transportation credentials. Every passenger must ensure that they are in possession of a valid transportation credential immediately upon commencement of the journey.
- 2.2. The applicable fare conditions and conditions of carriage derive from the choice of transportation credential.
- 2.3. Transportation credentials are issued for transit between all boat landings operated by WolfgangseeSchiffahrt, both by on-board cashiers as well as ticket windows located at the landing in question.
(Individual) Transportation credentials may also be issued by other ticket outlets (e.g. the SAGT Webshop).
- 2.4. Transportation credentials are valid, insofar as no exceptions are stipulated within the scope of specific fare discounts, on the validity date printed thereon.
- 2.5. With respect to transportation credentials for single trips, no interruptions to the journey are permitted.
- 2.6. The transportation credential must be presented or handed over for inspection immediately upon the request of any WolfgangseeSchiffahrt employee. Upon demand, the transportation credential must be relinquished upon conclusion of the journey in question.
- 2.7. Transportation credentials which have been purchased in advance must be presented unsolicited to the on-board cashier.
- 2.8. If the passenger is unable to present a valid transportation credential for inspection, the passenger shall pay an inspection fee as prescribed in Section VII together with the applicable standard fare for a one-way journey from Strobl to St. Gilgen.
- 2.9. A transportation credential is invalid if
 - the contents thereof have been altered without authorization, or
 - due to its condition its validity cannot be verified, or
 - it does not meet the fare conditions in some other way, or
 - it is being used contrary to the fare conditions, or
 - it is only valid in combination with an ID and the applicable ID cannot be produced or is invalid.

Invalid transportation credentials will be confiscated by the employee tasked with the ticket inspection in exchange for a receipt.

3. **Seat Reservations**

Seat reservations are only possible for regularly scheduled ferry service and only for group travelers within the framework of preordered catering services. Seat reservations lose validity if the transportation credential/s has/have not been picked up by thirty minutes prior to the scheduled departure time as stipulated, and no advanced notification (e.g. by telephone) has been provided.

4. **Means of Payment**

The passenger should have the exact fare ready (if possible). Employees of WolfgangseeSchiffahrt are not obliged to accept bank notes over € 100.00 or 1- and 2-Cent pieces with a value of more than € 2.00.

IV. General Conditions

5. **Complaints**

Objections to the transportation credential or monetary change which has been received must be voiced immediately at the time of issue; Objections received later will not be considered.

6. **Prices**

6.1. Prices are determined according to the applicable fare chart and/or the price schedules found in Section VII.

6.2. For trips on the ship "Kaiser Franz Josef I.", a "Nostalgia Surcharge" will be applied in addition to the applicable regular fare as addressed in Pt. 18.10.

V. Fare Discounts

7. General

Only one fare discount may be applied in the calculation of a discounted fare.

8. Children

Accompanied children under 4 years of age are transported for free and with no ticket required (limit: two children per accompanying adult).

Children ages 4 to 15, as well as younger children for whom a seat is required, will be transported, insofar as no exceptions are envisaged within the scope of specific fare discounts, according to the fare listed in Price Schedule 2.

9. Multi-Trip Tickets

9.1. General

The charges for carriage are shown in Fare Schedule 4.

9.2. WolfgangseeTickets

WolfgangseeTickets are issued at full price, half price (= children) as well as for groups traveling together and families (Pt. 18.1.). They entitle the holder to either a return boat ride or roundtrip cruise of lake Wolfgangsee on the validity date stamped on the ticket restricted to one-time debarkation and embarkation at each of the WolfgangseeSchiffahrt boat landings. Holders of a "Salzkammergut Erlebnis-Card" are afforded a discounted WolfgangseeTicket.

9.3. WolfgangseeTickets with Family Discount

9.3.1. WolfgangseeTicket *Family*

This fare discount is granted to families when **two** adults and at least one child of their own travel together. (max. 3 children)

Upon presentation of an

- Austrian family pass
 - as well as a "Salzkammergut Erlebnis-Card",
- a discounted WolfgangseeTicket *Family* ticket is issued.

9.3.2. WolfgangseeTickets *Family – light*

This fare discount is granted to families when **one** adult and at least one child of their own travel together. (max. 3 children)

Upon presentation of an

- Austrian family pass
 - as well as a "Salzkammergut Erlebnis-Card",
- a discounted WolfgangseeTicket *Family - light* ticket is issued.

9.4. Ticket Passes

9.4.1. Weekly Tickets

Weekly tickets for adults and children are valid within a period of one week for an unspecified number of journeys.

V. Fare Discounts

- 9.4.2. **Monthly Tickets**
Monthly tickets for adults and children are valid within a period of one calendar month for an unspecified number of journeys.

10. Groups

The fare discount is granted if the prescribed fare according to Fare Schedule 3 or Fare Schedule 4 for at least 10 participants is paid collectively by a single passenger.

11. Combo Tickets

The 1-day combo ticket "Berg & Schiff" entitles the passenger to

- a boat ride from the respective boat landing operated by WolfgangseeSchiffahrt as addressed in Pt. 18.4., 18.5. or 18.6. to the SchafbergBahn boat landing and return
- a ride up and down the mountain on the SchafbergBahn between the SchafbergBahn station and the Schafbergspitze.

The 3-day combo ticket "Bahn & Schiff" entitles the passenger to

- a return boat ride or roundtrip cruise of lake Wolfgangsee restricted to one-time debarkation and embarkation at each of the WolfgangseeSchiffahrt boat landings.
- a ride up and down the mountain on the SchafbergBahn between the SchafbergBahn station and the Schafbergspitze.
- redeemable until November 3rd 2024.

Seat reservations are required for use of the SchafbergBahn cog railway.

VI. Miscellaneous Fares

12. **Companion Animals**

Only those live animals that can be transported without endangerment or nuisance to other passengers may be brought along. In case of doubt, determination as to whether the animals may or may not be transported will be made by the SchafbergBahn employee who is present.

Small, non-dangerous live animals housed in suitable containers will be transported free of charge.

Appropriately identified assistance dogs and therapy dogs according to §39a of the Austrian Federal Law for Disabled Persons ("Bundesbehindertengesetz") as well as police dogs – also without a bite-proof muzzle – will be transported free of charge.

Dogs that are not housed in containers will only be transported if they are wearing a muzzle and are either carried or kept on the floor on a short leash. The price for transportation of the dog will be as stipulated in Pt. 18.9. regardless of the transportation connection in question. The passenger who brings the animal is liable for any damages that it may cause.

13. **Carriage of Sporting Equipment**

For the carriage of sporting equipment which accompanies the passenger, a charge will be collected for each piece of equipment according to Pt. 18.8. Sporting equipment will only be transported if the employee of WolfgangseeSchiffahrt deems the equipment suitable for transportation with respect to form, size and other characteristics, in that it will neither injure persons, nor damage or pollute facilities, operating equipment or other objects. Liability for any damages caused by accompanying sporting equipment is borne by the passenger in question.

14. **Baggage**

Baggage will only be transported if the employee of WolfgangseeSchiffahrt deems it suitable for transportation with respect to form, size and other characteristics, in that it will neither injure persons, nor damage or pollute facilities, operating equipment or other objects. Only a maximum of three pieces of baggage may be transported as such per passenger.

Luggage, prams and wheelchairs are transported free of charge.

15. **Hand Luggage**

Hand luggage is transported free of charge.

16. **Special Ships**

Special ships are only scheduled pursuant to specific arrangements made with WolfgangseeSchiffahrt. The scheduling of special ships may be refused without providing a reason.

Transportation on special ships is subject to the stipulations of the agreement which has been entered into.

VI. Miscellaneous Fares

17. **Gift Vouchers issued by SAGT**

Gift vouchers purchased during the 2024 season are valid for a period of 5 years after the date of issue. The expiration date of the gift voucher is printed on the voucher itself. If a service which is included in the gift voucher is removed from the scope of services during the validity period of said voucher, the value of the still-valid voucher may be applied to another tourism service offered by SAGT of the holder's choosing, or the holder may demand a refund.

Gift vouchers must be redeemed at the on-site ticket windows (SchafbergBahn = SchafbergBahn valley station; WolfgangseeSchiffahrt = ticket offices in St. Gilgen, St. Wolfgang Markt or St. Wolfgang SchafbergBahn).²

Redemption of the voucher for cash as well as separate redemption of individual services is excluded.

The currently valid SAGT conditions of carriage for the WolfgangseeSchiffahrt Ferries and the SchafbergBahn Cog Railway also apply to gift vouchers.

¹ Time restrictions pertaining to gift vouchers are necessary for planning and documentation purposes, in order to prevent forgery, and to avoid risks associated with price increases.

²SAGT gift vouchers are not valid as tickets.

Gift vouchers must be exchanged at the on-site ticket office for a valid ticket prior to commencement of the journey.

Redemption of gift vouchers involving hotel accommodations, Sunset Cruises or SeeGourmet events requires advanced reservations.

VII. Fare Schedules

| FARE SCHEDULE 1 | | | | | | |
|------------------------------------|----------------------|--------------|---------------|------------------|---------|------------|
| One-Way Ticket – Full Price | | | | | | |
| from / to | Gschwendt/ Parkplatz | St. Wolfgang | Schafbergbahn | Ried-Falkenstein | Fürberg | St. Gilgen |
| Strobl | 5.30 | 7.40 | 7.40 | 9.70 | 12.80 | 12.80 |
| Gschwendt/Parkplatz | | 5.30 | 5.30 | 9.70 | 9.70 | 12.80 |
| St. Wolfgang | | | 5.30 | 5.30 | 9.70 | 9.70 |
| Schafbergbahn | | | | 5.30 | 9.70 | 9.70 |
| Ried-Falkenstein | | | | | 7.40 | 7.40 |
| Fürberg | | | | | | 5.30 |

VII. Fare Schedules

| FARE SCHEDULE 2 | | | | | | |
|------------------------------------|---------------------|--------------|---------------|------------------|---------|------------|
| One-Way Ticket – Half Price | | | | | | |
| from / to | Gschwendt Parkplatz | St. Wolfgang | Schafbergbahn | Ried-Falkenstein | Fürberg | St. Gilgen |
| Strobl | 2.70 | 3.90 | 3.90 | 5.10 | 6.70 | 6.70 |
| Gschwendt/Parkplatz | | 2.70 | 2.70 | 5.10 | 5.10 | 6.70 |
| St. Wolfgang | | | 2.70 | 2.70 | 5.10 | 5.10 |
| Schafbergbahn | | | | 2.70 | 5.10 | 5.10 |
| Ried-Falkenstein | | | | | 3.90 | 3.90 |
| Fürberg | | | | | | 2.70 |

VII. Fare Schedules

| FARE SCHEDULE 3 | | | | | | |
|--|---------------------|--------------|---------------|------------------|---------|------------|
| One-Way Ticket – Groups (per participant) | | | | | | |
| from / to | Gschwendt/Parkplatz | St. Wolfgang | Schafbergbahn | Ried-Falkenstein | Fürberg | St. Gilgen |
| Strobl | 5.00 | 7.10 | 7.10 | 9.60 | 12.70 | 12.70 |
| Gschwendt/Parkplatz | | 5.00 | 5.00 | 9.60 | 9.60 | 12.70 |
| St. Wolfgang | | | 5.00 | 5.00 | 9.60 | 9.60 |
| Schafbergbahn | | | | 5.00 | 9.60 | 9.60 |
| Ried-Falkenstein | | | | | 7.10 | 7.10 |
| Fürberg | | | | | | 5.00 |

VII. Fare Schedules

| | | | |
|------------|---|---|--------|
| 18. | Fare Schedule 4 | | |
| 18.1. | WolfgangseeTickets | | |
| | Full price | € | 26.90 |
| | Half price | € | 13.40 |
| | Group (per participant)..... | € | 25.10 |
| | Discounted..... | € | 25.40 |
| 18.2. | WolfgangseeTickets for Families | | |
| | WolfgangseeTicket Family | € | 61.10 |
| | WolfgangseeTicket Family, discounted..... | € | 57.70 |
| | WolfgangseeTicket Family "light"..... | € | 34.20 |
| | WolfgangseeTicket Family "light", discounted..... | € | 32.20 |
| 18.3. | Ticket Passes | | |
| | Weekly | € | 75.40 |
| | Weekly, child | € | 37.70 |
| | Monthly | € | 237.30 |
| | Monthly, child | € | 118.70 |
| 18.4. | Combo Ticket "Berg & Schiff 1 day" (from St. Gilgen and Fürberg) | | |
| | Adult | € | 69.40 |
| | Child | € | 34.70 |
| | Group (per participant) | € | 63.50 |
| 18.5. | Combo Ticket "Berg & Schiff 1 day" (from Strobl) | | |
| | Adult | € | 64.60 |
| | Child | € | 32.40 |
| | Group (per participant) | € | 58.90 |
| 18.6. | Combo Ticket "Berg & Schiff 1 day" (from Gschwendt Parkplatz, St. Wolfgang, Ried-Falkenstein) | | |
| | Adult | € | 59.40 |
| | Child | € | 29.70 |
| | Group (per participant) | € | 54.20 |
| 18.7. | Combo Ticket "Bahn & Schiff" | | |
| | Adult | € | 71.30 |
| | Child..... | € | 35.60 |
| | Group (per participant) | € | 65.50 |
| | Family | € | 161.60 |
| | Family "light" | € | 91.80 |
| 18.8. | Sporting equipment "general" | € | 7.50 |
| 18.9. | Dogs | € | 7.00 |
| 18.10. | Nostalgia Surcharge "Kaiser Franz Josef I." | | |
| | Adult "one way" | € | 1.50 |
| | Adult "roundtrip" | € | 3.00 |
| | Child "one way"..... | € | 1.00 |
| | Child "roundtrip" | € | 2.00 |
| 18.11. | Ticket inspection fee..... | € | 75.00 |

fares incl. required VAT